



20-Year Limited Warranty –Alka Pro+ Water Softener

Thank you for choosing Alka Water Softener, engineered for reliable performance and long-lasting protection. Please retain your invoice or sales receipt as proof of purchase.

WARRANTY COVERAGE

Alka Water guarantees that your Alka Pro+ Water Softener is free from defects in materials and workmanship for 20 years from the original purchase date, for the original owner.

This warranty covers:

- Control Body – 20 Years
- Electronic Control Valve & Internal Components – 20 Years
- Salt Tank & Mineral Tank – 20 Years (against rusting, leaking, bursting, or corrosion)

CONDITIONS OF WARRANTY

To maintain warranty eligibility:

- The system must operate within normal municipal water conditions
- Water pressure must not exceed 125 psi
- Water temperature must not exceed 120°F
- The unit must not be subjected to freezing, abuse, neglect, alteration, or acts of nature

WARRANTY SERVICE

If you experience an issue within the warranty period:

1. Contact your authorized Alka Water dealer or Alka Water
2. Report the issue within 30 days of discovery
3. Alka Water will repair or replace the defective part(s)
(Shipping, service, or installation charges may apply)

IMPORTANT NOTES

- Warranty applies only to the original purchaser
- This warranty excludes incidental or consequential damages
- No dealer or representative is authorized to extend or modify this warranty

LEGAL DISCLAIMER

This limited warranty gives you specific legal rights. You may also have other rights that vary by province.



Alka Water – Trusted. Durable. Guaranteed.
www.alkawater.ca